



Bentham Town Council

Reviewed: Monday 6th January 2025

Minuted: 192.1

To be reviewed: January 2026

Accessibility Statement

This accessibility statement applies to Bentham Town Council, to ensure that our website is accessible to all to clearly communicate to the public:

www.benthamtowncouncil.gov.uk

This website is run by Bentham Town Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- Zoom in up to 400% without the text spilling off the screen;
- Navigate most of the website using a single hand or speech recognition software;
- Listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver).

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

Feedback and contact information:

If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: the Town Clerk, on townclerk@benthamtowncouncil.co.uk or 015242 62587

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email townclerk@benthamtowncouncil.co.uk
- call 015242 62587
- address: Bentham Town Hall
 Station Road
 Bentham
 LA2 7LH
- visiting the Town Hall, the Town Clerk's Office is open: Mondays, Tuesdays, Wednesdays from 9:30am – 12:30pm.

We will consider your request and get back to you normally within 10 days.

Enforcement procedure:

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Technical information about this website's accessibility:

Bentham Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status:

The website has been tested against the Web Content Accessibility Guidelines (WCAG) 2.2 AA standard.

This website is fully compliant with the [Web Content Accessibility Guidelines version 2.2](#) AA standard.

Content that is not within the scope of the accessibility regulations:

PDFs and other documents:

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

What we're doing to improve accessibility:

Ensuring that all public who find accessing the website a challenge have alternative communications with the Council via email, telephone, by post or in person.

Preparation of this accessibility statement:

This statement was prepared on Monday 23rd December 2024 reviewed on Monday 6th January 2025 by Bentham Town Council.

This website was last tested on Monday 23rd December 2024 against the WCAG 2.2 AA standard. The test was carried out by the Town Clerk, Bentham Town Council.